Field Remedy: 2696

Subject: **UHP (Low/High/Embedded) - Phone book sorting, delay of recieved calls**

Models:		Engines:	Option:
Astra-J 2010,Meriva-B 2011,Insignia 2009...2010		All,All,All	RPO codes: UPI/UPH/UPJ

Complaint:	Sorting order of the names in phonebook (currently done by first name). Ring tone volume too loud.
Cause:	Software deviation.
Production:	Insignia: Improved software has been implemented into production as of VIN: W0LGT8GM7B1070426 (12-Nov-2010). Astra-J and Meriva-B: Solved with UHP software update for MY11.

Remedy:

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In case of customer complaint, programm UHP by use of MDI /
SPS programming with latest software available on TIS2Web
since Monday 20-Sep-2010.


Phone book sorting changed to sorting by family name
and ring tone volume will be reduced.


Refer UHP embedded (RPO code: UPJ) 5 sec. delay of received calls
is also fixed with the software update.


Please note:
The UHP programming process takes approximately 1.5 hours after
initialisation.


This time will not be paid, because a monitoring
of the programming process is not necessary.


Labour times:                   TC:        Hours:


U3 269 60    Program UHP         90         0.2


The costs for this repair will be covered during the normal warranty.
The regular warranty procedure will apply.
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FunctionalGroup:	N - Electrical Equipment
Complaint Group:	04 - Electrical failures
Trouble Code:	