

# Field Remedy: 2630

**Subject:** Active headrest - Triggered

**Models:**

**Engines:**

**Option:**

Astra-J 2010...,Insignia 2009...	All,All	
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**Complaint:**

Active headrest is triggered.

**Cause:**

Wire pad of backrest is unhooked and presses against the release mechanism of the active headrest.

**Production:**

Impoved parts have been introduced in production as of February 2010.

## Remedy:

In case of a customer complaint hook in the connection hook of the wire pad backrest and bend all four hooks.

To carry out the following procedure the vehicle should be brought to an ambient temperature.

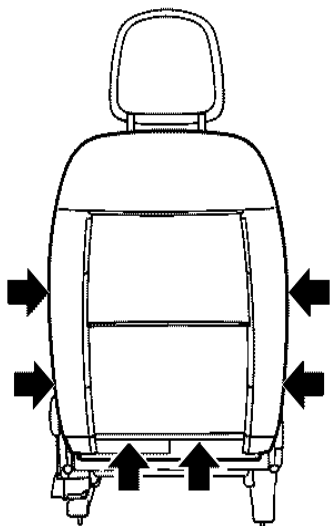
1. Disable SIR system

- see working procedure "SIR Disabling and Enabling", Group "Airbag", Service Instruction of the affected model. (Document-Number 92107228)

2. Loosen the seat cover at the back side of the seat  
(Picture I, arrows)

- Move the seat to front end position
- Move the headrest to top end position
- Remove 2x head restraint guide cover by rotating them to the left
- Remove the seat cover at the back side of the seat

**I**



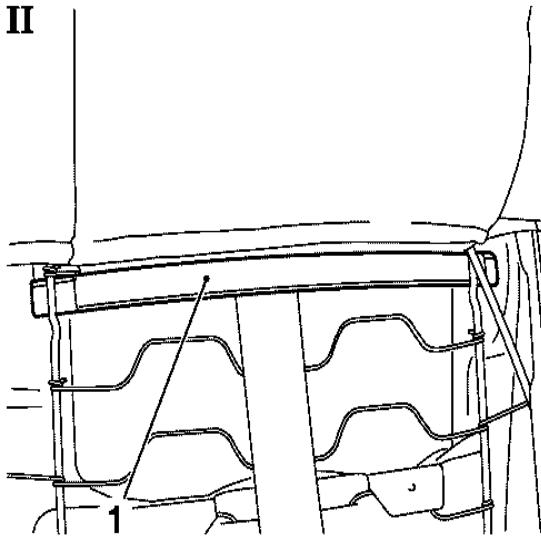
3. Loosen the seat cover on the front side

- Disconnect wiring harness plug seat heating

**Note:**

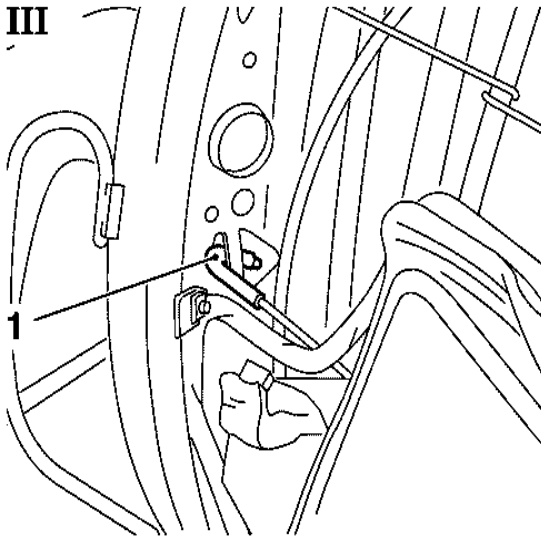
Take off cushion side airbag carefully.

- Detach seat cover attachment (Picture II, 1)
- Fold backrest cover upwards

**II**

4. Bend left and right side of crossing wires from the backrest structure (Picture III, 1)
- Hook in crossing wire to seat frame
  - Bend 4x hooks of the crossing wires to 180°

Important: Do not damage the protective covers of the wires.

**III**

5. Attach seat cover on the front side
- Fold down seat cover
  - Lay cushion around side airbag
  - Connect wiring harness plug seat heating
6. Fasten seat cover at the back side of the seat
- Attach seat cover at the back side of the seat
  - Hook in seat cover attachment
  - Install 2x head restraint guide cover by rotating them to the right
  - Move the headrest to initial position
  - Move the seat to initial position
7. Enable SIR system
- see working procedure "SIR Disabling and Enabling", group "Airbag", Service Instruction of the affected model.
  - Document-Number 92107228

Labour Times:		TC:	Hours:
U3 263 00	Hook in and bend hook of wire pad seat backrest	90	0,4

The costs for this repair will be covered during the normal warranty.  
The regular Warranty procedure will apply.

**FunctionalGroup:**

**Complaint Group:**

**Trouble Code:**

C - Equipment/Windows
11 - Loose or Comes off
None

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